

Roam-in-Command (“RIC Service”) Terms and Conditions - 3HK Network

1. RIC Service is subject to the General Terms and Conditions (please visit: hkbn.net/tnc/en/general.html), Special Terms and Conditions of Mobile Services (please visit hkbn.net/tnc/en/mobile.html) of Hong Kong Broadband Network Limited (“HKBN”) and the terms and conditions of RIC Service as set out herein.
2. RIC Service is only available to existing subscriber of HKBN Mobile Services (using 3HK Network) (“Subscriber”).
3. The system will send confirmation message to Subscriber’s email address registered with HKBN upon successful activation of RIC Service. RIC Service will stay activated until Subscriber deactivates. Whenever Subscriber arrives designated destination for RIC Service and uses roaming data, RIC Service will be effective automatically and Subscriber will be charged with the relevant service fee at \$98/7 days (Asia Pacific designated destinations) or \$148/7 days (Europe, Americas & Middle East designated destinations). The charging of two different service fees is based on the destination where roaming data is firstly used in each Usage Period.
4. After successful activation of RIC Service, service fee will be charged for a usage period of 7 days (“Usage Period”) upon first use of relevant roaming data service of RIC Service (“First Usage”). Service fee will be charged every 7 days and will not be pro-rated. Usage Period will commence upon First Usage, the first day of Usage Period ends at 23:59 (Hong Kong time) on that day, and Usage Period will expire on the 7th day at 23:59 (Hong Kong time). All unused roaming data usage cannot be refunded or transferred. Unused roaming data after the lapse of each Usage Period will be cancelled and cannot be accumulated nor transferred.
5. For continued use of the RIC Service upon expiration of an Usage Period, service fee will be charged again according to the destination detected with the use of roaming data and the 7-day validity period will be reset.
6. Within the Usage Period of RIC Service, the network speed will be subject to the network coverage and system compatibility of the designated network service providers in the destinations while the RIC Service is in use as well as other relevant factors which may be subject to change from time to time. Please note that if the RIC Service is activated

again before expiry of an Usage Period, new Usage Period will commence on such activation date of the RIC Service. For the avoidance of doubt, the unused days for the previous Usage Period will be forfeited and cancelled.

7. When the total roaming data usage reaches 1GB within 7-day Usage Period, the relevant data speed will be adjusted to not less than 128kbps and Subscriber may continue to use the roaming data service until expiry of the Usage Period. A SMS notification will also be sent to Subscriber. Subscriber may reply to the SMS to top-up extra 1GB roaming data to resume previous roaming data speed and use within the Usage Period. The top-up data charge is \$40/1GB (Asia Pacific designated destinations) or \$60/1GB (Europe, Americas & Middle East designated destinations). When the roaming data usage reaches the limit again, the data speed will be adjusted to not less than 128kbps and Subscriber may continue to use the roaming data service until expiry of the Usage Period.
8. If Subscriber has subscribed for other roaming data plan while some of the destinations covered under such other roaming data plan overlap with those of the RIC Service, generally the roaming data usage used in the overlapped destinations will be deducted or charged under such other roaming data plan (except for "RoamLite Roaming Data Day Plan" which is charged on a daily basis). Different service plans are charged separately. Please contact HKBN Customer Service Hotline for details.
9. Once RIC Service has been activated, International Data Roaming, International Voice Roaming and IDD 001 services will be simultaneously activated. Subscriber may only use roaming data service on the designated networks at the designated destinations under RIC Service. Other roaming services (including voice calls, SMS and video calls) can still be connected to all applicable networks, but will be chargeable at standard roaming charges. Subscribers are suggested to turn off the roaming data function in the mobile handset if they do not need to use roaming data in order to avoid incurring unnecessary roaming data charges.
10. Usage of RIC Service is subject to the coverage, system compatibility and other relevant conditions of the designated network service providers' networks, which are subject to changes without further notice.
11. RIC Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage of RIC Service, HKBN has the

right to forthwith suspend/terminate RIC Service without prior notice and charge the Subscriber the relevant service fee, the relevant service fee will be calculated at HKBN's standard roaming rate. Subscriber shall use RIC Service for personal purposes only, and shall abide by the relevant local regulations, laws and policies when using RIC Service. Subscriber shall not use RIC Service for commercial or illegal promotion activities, and shall not reproduce, publish, republish, redistribute, rebroadcast, in any form or by any means, or otherwise exploit the service commercially.

12. Actual roaming data transmission speed experienced by Subscriber may vary due to internet traffic conditions, surrounding environment conditions, hardware, software and other conditions which may arise.
13. RIC Service shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.
14. 4G LTE service will be available only when (i) Subscriber has subscribed to the 4G LTE mobile service plan, (ii) compatible handset or device supporting 4G LTE bandwidth is used and (iii) in the destinations where 4G LTE service infrastructure has been developed. 5G service will be available only when (i) Subscriber has subscribed to the 5G mobile service plan, (ii) compatible handset or device supporting 5G bandwidth is used and (iii) in the destinations where 5G service infrastructure has been developed.
15. HKBN reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of RIC Service and to suspend or terminate any part of RIC Service at any time without further notice.
16. In case of any disputes, the decision of HKBN shall be final and conclusive.