

## Terms and conditions of the \$218 mobile services plan

- 1. Each service included in the Mobile Services Plan(s) is subject to the General Terms and Conditions of HKBN (please visit: hkbn.net/tnc/en/general.html), Special Terms and Conditions of Mobile Services (please visit hkbn.net/tnc/en/mobile.html), Special Terms and Conditions of HKBN Wi-Fi Service (please visit hkbn.net/tnc/en/HKBN\_Wi-Fi.html) and other Terms and Conditions stated in this registration form. Subscriber understands and agrees that HKBN has the absolute right to revise all the terms and conditions from time to time, while HKBN will endeavour to give 30 days' prior notice to Subscriber before such revision takes effect.
- 2. Mobile Services Plan will only be applicable to Subscriber who has registered and successfully activated the \$218 Mobile Services Plan with a 24-month Minimum Commitment Period.
- 3. The monthly fee for this Mobile Services Plan is \$218, with an additional administration fee of \$18. The monthly fee includes basic services of 12GB of local data, unlimited local airtime per month, unlimited intra-SMS (including HKBN and partner network), and free value-added-services, including Voicemail, Call Waiting, Caller Number Display, Call Forwarding, and Conference Call. This plan also includes a HKBN Wi-Fi service account. Subscriber is responsible for paying all charges or fees incurred from using the mobile service, including but not limited to inter-SMS, roaming charges, thereafter voice airtime, and/or other charges from value-added services and pay-as-you-go services. Local data is 12GB per month, maximum upload and download speed for thereafter data access is 128kbps and the thereafter local data usage excludes tethering and peer-to-peer applications. Actual data transmission speed that Subscribers experience may vary due to Internet traffic conditions, local conditions, hardware, software and other conditions which may arise. HKBN Wi-Fi will be activated with Mobile Services Plan. The log-in username and password will be sent to Subscriber's HKBN mobile number via SMS.
- 4. By default, this Mobile Services Plan includes pay-as-you-go value-added services, such as roaming data day plan lite and IDD. For usage rates and other service details, please contact our Customer Services representative.
- 5. Minimum roaming data charging unit is 1KB. Usage under 1KB will be rounded up to nearest KB.
- 6. All Subscribers can enjoy IDD 0030, IDD 001 and international roaming service, with deposit waiver. All IDD calls are calculated on a per-minute basis where usage charges under 1 minute will be rounded up to 1 minute and to the nearest 10 cents, according to HKBN's call records.
- 7. If Subscriber only subscribes to a standalone Mobile Services Plan without any other HKBN services, then Subscriber has to verify his/her registered address within 15 days upon service activation. If Subscriber fails to verify the address, his/her respective Mobile Services Plan will be suspended. During the suspension period, Subscriber still has to pay the pro-rated monthly service charge and all other charges or fees incurred from using the mobile service.
- 8. If any one of the services in this Mobile Services Plan is terminated, all other value-added services in this plan will also be terminated.
- 9. If the Mobile Services Plan(s) is/are terminated for whatever reasons, HKBN reserves the right to charge \$200 administrative fee for each terminated Mobile Services Plan.



- 10. If the Mobile Services Plan(s) is/are terminated within the Minimum Commitment Period for whatever reasons (outside of the post-activation 14-day cooling off period), Subscriber shall pay the total amount of the special monthly fees payable for the remaining Minimum Commitment Period to HKBN as liquidated damages. Subscriber shall also pay the usage charges or fees incurred from value-added services and pay-as-you-go services (e.g., roaming, IDD). Subscriber agrees that HKBN can set off all incurred charges or fees with prepayment (or any part thereof) of related service and Subscriber shall pay the remaining balance after set off, if applicable.
- 11. Any payment made to HKBN will be non-transferable and/or non-refundable.
- 12. If the Subscriber terminates any of the Mobile Services Plan(s), Subscriber is required to give at least 30 days' prior notice to HKBN. All equipment (if applicable) provided by HKBN must be returned to HKBN shops (For shop locations, please refer to hkbn.net/shop/en) within 30 days after termination date of the Mobile Services Plan(s). If Subscriber fails to return the equipment within the said period or in case of any loss of or damage to the equipment or any part thereof, HKBN will charge the Subscriber with rates specified by HKBN from time to time. For details, please refer to hkbn.net/charge/en.
- 13. If the Subscriber continues to use the Mobile Services Plan(s) after the Minimum Commitment Period, Subscriber will be charged at the rate applicable after the Minimum Commitment Period (i.e. Standard monthly fee).
- 14. All fees and charges associated with other services in this Mobile Services Plan are detailed out in the respective services' terms and conditions.
- 15. At service registration, Subscriber can select the service activation day, whereas the service in this Mobile Services Plan will initiate on the selected date, subjected to service provisioning lead time and successful porting for port-in cases. However, the service activation date must be within 180 days of service registration. Subscriber must confirm his/her selection of the service activation day before its occurrence. Once Subscriber confirms this day with HKBN, the Minimum Commitment Period will commence starting from the service activation day. Subscriber understands that he/she will not be able to use the service during the period between successful redemption of his/her SIM card and his/her service activation day. If the Mobile Services Plan(s) is/are terminated for whatever reasons (outside of the post-registration 14-day cooling off period), Subscriber shall pay a total amount of remaining special monthly fee within Minimum Commitment Period to HKBN as liquidated damages, as well as any administration fees from terminating the Mobile Services Plan(s) (if applicable). The above charges and fees are genuine pre-estimate of loss and not penalty. All offers in the Mobile Services Plan(s) will also be terminated.
- 16. Hung Fook Tong cash voucher offer is only eligible to csl. or 1010 or SUN Mobile current user with mobile number port-in to HKBN designated Mobile Service plan. csl. or 1010 or SUN Mobile current user must successfully register designated Mobile Service plan on or before 30 September 2017, and successfully activate service on or before 31 October 2017.
- 17. In case of any disputes, the decision of HKBN shall be final and conclusive.



- 1. Subscriber must successfully register the Mobile Services Plan on or before 30 September, 2017 and activate the Mobile Services Plan on or before 31 December, 2017 in order to obtain a 24-month myTV SUPER App (Alpha Pack) (include the myTV SUPER basic pack, TVB premium SVOD and Premium Basic Pack).
- HKBN will send the myTV SUPER App (Alpha Pack) activation code to Subscriber's email address and/or mobile number registered with HKBN within 2-4 weeks upon plan effective date of the designated Mobile Services Plan.
- 3. Subscriber should download and install the myTV SUPER App, register and activate the myTV SUPER App service with the activation code.
- 4. The activation deadline of the myTV SUPER App (Alpha Pack) is 31 December 2017.
- 5. The validity of the myTV SUPER App (Alpha Pack) is 24 months, starting from the activation date of the app and will be terminated automatically upon the expiry of the validity period.
- 6. Each activation code can only be used once and HKBN will not re-issue the code in any case.
- 7. myTV SUPER App service is only applicable to compatible devices and designated mobile operating systems. Please visit http://www.mytvsuper.com/en/basic\_requirement for details.
- 8. Each account can only login to myTV SUPER App service by one single device at one time, and each account may change device for not more than 3 times a month.
- 9. myTV SUPER App service is only applicable to customer who has subscribed to the designated Mobile Services Plan. If subscriber terminates the designated Mobile Services Plan, the myTV SUPER App service will also be terminated simultaneously.
- 10. Content of the myTV SUPER App (Alpha Pack) includes the basic pack, TVB premium SVOD and premium basic pack.
- 11. Subscriber can purchase additional myTV SUPER content at the myTV SUPER App, the default payment method will be credit card and the payment will be settled with MYTV SUPER LIMITED ("MYTV SUPER LIMITED") directly. For any enquiries about the purchase of additional content, please contact MYTV SUPER LIMITED at 2399 9666.
- 12. myTV SUPER is provided by MYTV SUPER LIMITED and is subject to the Terms and Conditions stated in the "myTV SUPER Terms of Services". Please visit www.mytvsuper.com for details. MYTV SUPER LIMITED reserves the right to change or cancel any channel and/or any content anytime without prior notice. MYTV SUPER LIMITED bears no liability for any such change or cancellation.
- 13. Subscriber has to beware that additional mobile data charge might be incurred due to the viewing of myTV SUPER content and subscribers are highly recommended to connect with Wi-Fi network for viewing.
- 14. For any enquiries about the myTV SUPER App activation, please contact MYTV SUPER LIMITE Dat 2399 9666.